



MAINTENANCE & SAFETY FORUM

Hyatt Regency, February 24 - 26, 2017
St. Louis, MO

Friday, February 24, 2017

8:00am – 5:00pm	<u>Registration</u>	Open to All Foyer
8:00am – 12:00pm	<u>Vendor Set-Up</u>	Vendors Regency C
1:00pm – 2:00pm	<u>IMG Welcome Session</u> A Panel Discussion - Electronic Logs Compliance, Implementation, Benefits, Effects on Drivers, Dispatch and Itineraries.	Open to All Regency D
2:00pm – 3:00pm	<u>Vendor Partner Speed Update</u> Vendor Partners have one minute to introduce themselves, their company and what they offer to the motorcoach industry. Keep the message short and make it count!	Open to All Regency D
3:00pm – 3:45pm	<u>Coffee Break</u> A Networking Opportunity for IMG Operators and the IMG Vendor Partners	Open to All Regency C
3:45pm – 5:00pm	<u>Maintenance Session</u> Internal Focus Group: Open discussion amongst IMG Owners and Managers centered on issues, challenges and solutions that improve daily operations	IMG Shareholders and Staff Regency AB
3:45pm – 5:00pm	<u>Safety/Ops Session</u> Internal Focus Group: Open discussion amongst IMG Owners and Managers centered on issues, challenges and solutions that improve daily operations	IMG Shareholders and Staff Regency EF
6:15pm -	<u>Board Coaches for Opening Evening Event</u>	Hyatt 4 th St. Entrance
6:30pm – 9:30pm	<u>Opening Evening Dinner Event</u> Sponsored by: Motor Coach Industries with Turbo Images and Detroit (MCI Coaches will return quests to their hotels.)	Missouri History Museum

Saturday, February 25, 2017

7:30am – 8:30am	<u>Grab & Go Breakfast</u> Sponsored by: Lancer Insurance Co.	Open to All Regency C
8:30am – 10:00am	<u>Safety/Ops Meeting Session</u> How to find and Retain The Best Drivers on the Planet.	IMG Shareholders & Staff Regency EF
8:30am – 10:00am	<u>Maintenance Meeting Session</u> FMCSA – The shop that passes a DOT Investigation with flying colors. Vehicle Inspections and Out of Service Criteria	IMG Shareholders & Staff Regency AB
10:00am – 10:45am	<u>Coffee Break</u> A Networking Opportunity for IMG Operators and the IMG Vendor Partners	Open to All Regency C
10:45am – 11:45am	<u>Best Idea Contest – Joint Session</u> Share your best Maintenance or Safety idea and win \$300! A fun competition that inspires and educates with practical ideas you can use.	IMG Shareholders & Staff Grand AB
12:00pm – 1:30pm	<u>Lunch</u> Sponsored by: CH Bus Sales (Tems)	Open to All Regency D
1:45pm – 3:00pm	<u>Safety/Ops Meeting Session</u> Medical Requirements – Sleep Apnea Examiner Inconsistencies and How to Address Them	IMG Shareholders & Staff Regency EF
1:45pm – 3:00pm	<u>Maintenance Meeting Session</u> Motorcoach Manufactures Session New Products and Vehicle Updates	IMG Shareholders & Staff Regency AB
3:00pm – 3:45pm	<u>Coffee Break</u> A Networking Opportunity for IMG Operators and the IMG Vendor Partners Sponsored by: Sardo Bus & Coach Upholstery	Open to All Regency C
3:45pm – 4:45pm	<u>Maintenance Meeting Session</u> Engine Manufactures Session What's new, What's next, Re-Gen, GHG, New Lubricants and Warranty Updates	IMG Shareholders & Staff Regency AB
3:45pm – 5:00pm	<u>Safety/Ops Meeting Session</u> TSA – TSA will be conducting the new First Observer Plus Security Training Program. Each attendee will receive a certificate of training for attending this session	IMG Shareholders & Staff Regency EF
6:10pm -	<u>Board Coaches for IMG Awards Night</u>	Hyatt 4 th St. Entrance
6:30pm – 9:30pm	<u>IMG Awards Night</u> Sponsored by: Prevost Dinner and Presentation of the IMG Spirit and Safety Awards Moto Museum	Open to All

Sunday, February 26, 2017

7:30am – 8:30am	<u>Breakfast</u> Sponsored by National Interstate & Motor Coach Tire Sales	Open to All Regency C
8:30am – 10:00am	<u>Maintenance Session</u> Roundtables - IMG Shareholders and Managers Discuss Hot Topics in groups of 10. A think-tank with Input from the industries finest.	IMG Shareholders & Staff Regency AB
8:30am – 10:00am	<u>Safety Meeting Session</u> Roundtables - IMG Shareholders and Managers Discuss Hot Topics in groups of 10. A think-tank with Input from the industries finest.	IMG Shareholders & Staff Regency EF
9:30am – 12:30pm	<u>IMG Board of Directors Meeting</u>	IMG Shareholders & Staff Park View
10:00am – 10:45am	<u>Coffee Break</u> A Networking Opportunity for IMG Operators and IMG Vendor Partners Sponsored by: Crum and Forster	Open to All Regency C
10:45am – 12:00pm	<u>Maintenance Meeting Session</u> Roundtables - IMG Shareholders and Managers Discuss Hot Topics in groups of 10. A think-tank with Input from the industries finest.	IMG Shareholders & Staff Regency AB
10:45am – 12:00pm	<u>Safety Meeting Session</u> Roundtables - IMG Shareholders and Managers Discuss Hot Topics in groups of 10. A think-tank with Input from the industries finest.	IMG Shareholders & Staff Regency EF
12:00pm – 2:00 pm	<u>Tailgate Luncheon</u> Sponsored by: ABC Companies with REI and Detroit	Open to All Regency D
2:00pm – 3:00pm	<u>Maintenance Meeting Session</u> Motorcoach Manufactures Session New Products and Vehicle Updates	IMG Shareholders & Staff Regency AB
2:00pm – 3:00pm	<u>Safety/Ops Meeting Session</u> FMCSA Panel – Hot Topics Compliance, Drug and Alcohol, Medical Programs Vehicle and Roadside Operations	IMG Shareholders & Staff Regency EF
3:00pm – 3:15pm	<u>Break Session</u>	Open to All
3:15pm – 3:30pm	<u>Maintenance Meeting Session</u> IMG's New Technician Training Bus Inspection Training Program	IMG Shareholders & Staff Regency AB

3:30pm – 4:30pm	<u>Maintenance Meeting Session</u> M&SF Take-Aways. Do not leave without them.	IMG Shareholders & Staff Regency AB
3:15pm – 4:30pm	<u>Safety/Ops Meeting Session</u> M&SF Take-Aways. Do not leave without them.	IMG Shareholders & Staff Regency EF
5:30pm – 6:30pm	<u>UMA Welcome Reception</u>	Open to All Regency DEF

Thank you for attending IMG's Maintenance & Safety Forum

(We look forward to seeing you in Charlotte, NC in 2018)