

Effective January 1, 2017 - December 31, 2017

Electrical Rules & Regulations

- 01. Wall, column and permanent building utility outlets are not part of booth space and are not to be used by media organizations or the exposition services provider unless specified otherwise. Electrical panels or other equipment in column recesses may not be blocked at any time.
- 02. All equipment regardless of source of power must meet federal, state and local safety codes. The Convention Center reserves the right to refuse electrical connection of equipment based on safety.
- 03. Claims will not be considered unless filed by exhibitors prior to close of show.
- 04. Prices are based on current wage rates and are subject to change without notice.
- 05. All equipment must be properly tagged and wired with complete information as to type of current, voltage, phase, cycle, horsepower, etc. The Convention Center will not be responsible for power failure or voltage fluctuation.
- 06. All material and equipment furnished by the Convention Center for electrical service orders shall remain the Convention Center's property and shall be removed only by Convention Center personnel, at the close of the show.
- 07. Convention Center electricians are authorized to cut floor coverings, to permit installation of service and to maintain floor pit systems. No exceptions will be made in this area. Failure to comply may result in loss of service order. Workspace layouts are prepared by convention management or media organizations, NOT the Convention Center.
- 08. All media-provided electrical cords must be of the 3-wire grounding type, suitable for installation. "Zip" cord or Romex are not allowed. All exposed non-current carrying metal parts of fixed equipment, which may become energized, shall be grounded.
- 09. Rates quoted for all connections cover only the bringing of service to the booth in the most convenient manner and do not include connecting equipment or special wiring. All work performed within the booth will be charged on a time and material basis.
- 10. Advance orders must be received a minimum of twenty-one (21) days prior to show opening.
- 11. Payment must accompany order. No exceptions please. Notice of cancellation must be received prior to scheduled move-in in order to receive credit. Credit will not be given for services installed and not used.

- 12. Lighting levels for move-in and move-out will be at 50%. Exhibit halls are not air conditioned during move-in and move-out.
- 13. Media organizations are NOT allowed access to floor pits at any time.
- 14. Floor rate prices apply to orders received after the due date (21 days prior to show opening). The Convention Center does not guarantee service prior to show opening for late orders. All requirements exceeding the rate schedule must be priced and approved by the Convention Center prior to ordering.
- 15. Power will not be installed until payment is received. NO EXCEPTIONS.
- 16. Motor and equipment prices are for ordered power sources only. Hook-ups are not included. No receptacles of any kind are provided by the Convention Center. Media organizations may supply their own receptacles. Labor for electrical work on equipment including repairs, tracing malfunctions, fishing cable under carpet and hook-ups provided by Convention Center electricians, will be charged at the prevailing rate (\$70.00 per hour, 1 hour minimum). If floor plans are received in advance (21 days prior to show opening), every attempt will be made to work with the Decorator to install cable under carpet.
- 17. Exhibitor technicians are permitted to perform all electrical work inside booths, including hook-ups, to ordered power sources. All work must conform to national and local codes, and is subject to inspection by Convention Center personnel.
- 18. Labor rates are based on 9 hour days, typically from 7:30 a.m. to 5:00 p.m. Booth labor will be charged an overtime rate after 5:00 p.m. at the rate of 1.5 times the normal rate.
- 19. Larger lights such as Leiko lights can be ordered from the Convention Center's preferred in-house audio visual production contractor. For information on services and pricing call 704.339.6180.
- 20. All power 100 amps and below are typically brought to booths through the floor pit system, located 30 feet on center throughout exhibit halls. Air and water lines are NOT directed from overhead.
- 21. The Convention Center's power is 120/208 or 277/480 volts, 3 phase, 5 wire wye. Other voltages are not available unless step-up or step-down transformers are provided by the licensee. Rates run the duration of the show. Power, air and water are available 24 hours.
- 22. Will you require a Convention Center electrician?
- YES NO

QUANTITY	DESCRIPTION	ADVANCED RATE	FLOOR RATE	TOTALS
	Power Strip (no power)	-	20.00	
	Extension Cord (no power)	_	20.00	
	120 VOLT LIGHTING AND UTIL	LITY (DUPLEX) OUTLETS		
	5 AMP (600 WATT)	80.00	105.00	
	10 AMP (1200 WATT) 20 AMP (2400 WATT)	100.00 125.00	135.00 175.00	
	MOTOR AND EQUIPM	ENT SCHEDULE		
208 VOLT SINGLE PHASE*	0 to 20 AMPS	195.00	290.00	
	21 to 30 AMPS	240.00	355.00	
	31 to 50 AMPS	325.00	475.00	
	51 to 70 AMPS	430.00	620.00	
	71 to 100 AMPS	525.00	750.00	
208 VOLT THREE PHASE*				
	0 to 20 AMPS	275.00	380.00	
	21 to 30 AMPS	360.00	510.00	
	31 to 50 AMPS	510.00	762.00 975.00	
	51 to 70 AMPS 71 to 100 AMPS	650.00 835.00	1,210.00	
	7 T 10 T00 AWPS	633.00	1,210.00	
480 VOLT THREE PHASE*				
	0 to 20 AMPS	485.00	715.00	
	21 to 30 AMPS	650.00	975.00	
	31 to 50 AMPS	1,010.00	1,480.00	
	51 to 70 AMPS	1,375.00	2,050.00	
	71 to 100 AMPS	1,750.00	2,560.00	
SERVICE DROPS			1 000 00	
	208 VOLT, 200 AMPS, SINGLE-PHASE	800.00	1,200.00	
	208 VOLT, 200 AMPS, THREE-PHASE	1,300.00	1,840.00	
	208 VOLT, 400 AMPS, SINGLE-PHASE 208 VOLT, 400 AMPS, THREE-PHASE	1,710.00 2,700.00	2,360.00 3,600.00	
	200 VOEL, TO ANN O, THREET HADE	2,100.00	0,000.00	
* For direct tie in only. No rece	ptacles provided.		SUBTOTAL	
* Utility charges are based on	estimated needs at the time of order. Over/under		RENTALS	
	will be written off at the conclusion of the event.		TOTAL CHARGES	

Please Print

i lease i i iite				Backline	
Name of Event					
Event Date	Booth No.	Please use the diagram			
Company Name		on the right to indicate the desired locations for	Left	BOOTH	Right
Contact					5
Telephone Fax		_		Front Aisle	
Email Address		Make checks payable to:			
Address		Charlotte Convention Cer	nter		
City		c/o Smart City Networks			
State	Zip	5795 W. Badura Ave Suite Las Vegas, NV 89118	e #110		
Authorized but		Order Verification	Online Orde		
Authorized by		888.446.6911	smartcity.co	om	
Print Name		Technical Questions	Email Order	rs to:	
Date		704.339.6700	csr@smart	city.com	
Check / Money Order \$		Charlotte Convention Cente	er Exhibit Floor S	ervice Desk during event: 704.	339.6700
		Orders must be received 21	days prior to sho	w opening to be eligible for adva	nced rate.
			an power be reso	erformed, a credit card number old by show management, prod	

Show Name:	(770) 507-6777 FAX (770) 474-4676 plant@tlc-florist.com
Show Location:	for the former of the former o
Show Dates:	N•A•T•I•O•N•A•L convention • plant • services
Firm, Billing Name:	Booth Representative: Purchase Order or Reference Number: Credit Card #: Expiration Date: (CVV #)
* PRICES IN BOLD PRINT ARE DISCOUNT PRICES FOR FROM SIMPLE AND ELEGANT TO WILD LET A TLC DESIGNER CREATE THE PERFECT If you would like to specify color, size, ty, do so below—prices <u>stant</u> at \$60.00. Qty tropical flowers—Price \$ Qty Spring flowers—Price \$ Color Width Height Additional Request: Don't know what you want? Just want of Let TLC designers choose your fresh se Qty TLC pick my colors, size, type for Visit www.tlc-florist.com for additional For free design assistance, please call 7 email plant@tlc-florist.com with art COLORFUL POTS OF VIBRANT FT Mums—12"-18"H	P LOOK JUST FOR YOU! provide the following: each each each each each geach geach <tr< td=""></tr<>
\$20.00/\$30.00 Azaleas—12"H Qty \$35.00/\$45.00 each White Qty Yellow White Lavender Pink Red	Bromeliads—12"-18"H \$35.00/\$45.00 each Qty Purple Red Yellow Orange





Effective January 1, 2017 - December 31, 2017

Plumbing Rules & Regulations

- 01. Wall, column and permanent building utility outlets are not part of booth space and are not to be used by exhibitors or decorators unless specified otherwise. Equipment in column recesses may not be blocked at any time. Under no circumstances shall anyone other than "house personnel" make service connections or disconnects.
- 02. All equipment must meet federal, state and local safety codes. The Convention Center reserves the right to refuse plumbing connection of equipment based on safety. PVC is not an approved method of air distribution within this facility.
- 03. Claims will not be considered unless led by exhibitors prior to close of show.
- 04. Prices are based on current wage rates and are subject to change without notice.
- 05. All equipment must be properly tagged with complete information as to volume, size and PSI requirements.
- 06. All material and equipment furnished by the Convention Center for plumbing service orders shall remain the Convention Center's property (unless purchased as part of the service order) and shall be removed only by Convention Center personnel, at the close of the show.
- 07. Compressed air will be turned on one hour prior to show opening time and turned off at show closing time daily, unless other arrangements are made in advance.
- 08. Convention Center plumbers are authorized to cut exhibitor or decorator floor coverings, to permit installation of service and to maintain floor pit systems. No exceptions will be made in this area. Failure to comply may result in loss of service order. Booth layouts are prepared by show management or decorators, NOT the Convention Center.
- 09. Service outlet size will be determined by volume required.
- Rates quoted for all connections cover only the bringing of service to the booth in the most convenient manner and do not include connecting equipment or special work. All work performed within the booth will be charged on a time and material basis.
- 11. Advance orders must be received a minimum of twenty-one (21) days prior to show opening.
- 12. Payment must accompany order. No exceptions please. Notice of cancellation must be received prior to scheduled move-in in order to receive credit. Credit will not be given for services installed and not used.
- 13. A separate connection fee will be paid for each piece of equipment using connected service, connected direct or otherwise.

- 14. It is recommended that exhibitors provide a filter separator or dryer for all equipment requiring airlines. The Convention Center will not be responsible for moisture or water in airlines.
- 15. If air and water pressure is critical, it is recommended that exhibitors supply a pressure regulator. The Convention Center does not guarantee minimum and maximum pressure.
- 16. Floor rate prices apply to orders received after the due date (21 days prior to show opening). The Convention Center does not guarantee service prior to show opening for late orders. All requirements exceeding the rate schedule must be priced and approved by the Convention Center prior to ordering.
- 17. Plumbing will not be installed until payment is received. NO EXCEPTIONS.
- 18. Plumbing prices are for ordered air or water sources only. Hook-ups are not included. Labor for plumbing work on equipment including repairs, tracing malfunctions, fishing air and water lines under carpet, and hook-ups provided by Convention Center plumbers, will be charged at the prevailing rate (\$70.00 per hour, 1 hour minimum). If floor plans are received in advance (21 days prior to show opening) every attempt will be made to work with the Decorator to install lines under carpet.
- Exhibitor technicians are permitted to perform all plumbing work inside booths, including hook-ups, to ordered plumbing sources. All work must conform to national and local codes, and is subject to inspection by Convention Center personnel.
- 20. Labor rates are based on nine (9) hour days, typically from 7:30 a.m. to 5:00 p.m. Booth labor will be charged an overtime rate after 5:00 p.m. at the rate of 1.5 times the normal rate.
- 21. Please consult with the Convention Center on air and water layouts, as these lines are round and create a bulge in the carpet. In most cases they maybe routed around the perimeter of the booth line and out of high traffic areas.
- 22. Air and water lines are NOT directed from overhead.
- 23. Rates run the duration of the show. Power, air and water are available 24 hours.
- 24. Will you require a Convention Center plumber?



QUANTITY	DESCRIPTION	ADVANCED RATE	FLOOR RATE	TOTALS
COMPRESSED AIR (90 - 100 PS	SI)			
	1 st CONNECTION 1/2	175.00	225.00	
	EACH ADDITIONAL	125.00	155.00	
	1 st CONNECTION 3/4	260.00	310.00	
	EACH ADDITIONAL	235.00	260.00	
	1 ST CONNECTION 1	330.00	360.00	
	EACH ADDITIONAL	275.00	295.00	
Water and drainage 1/2" Li	NE			
	1 ST CONNECTION	155.00	200.00	
	EACH ADDITIONAL	115.00	140.00	
DRAINAGE 3/4" LINE				
Dhainade 3/4 Line	1 ST CONNECTION	125.00	155.00	
	EACH ADDITIONAL	90.00	100.00	
ONE TIME FILL AND DRAIN WA				
	FIRST 500 GALLON UNIT	175.00	225.00	
	EACH ADDITIONAL UNIT	140.00	180.00	
	EACH ADDITIONAL 500 GALLONS	35.00	45.00	
	30 GALLON WATER HEATER	310.00	460.00	
	SINGLE UTILITY SINK	325.00	485.00	
			CONVENTION CENTER	
			QUOTE	
			SUBTOTAL	
			TOTAL CHARGES	

NOTES: No chemicals of any kind are to be dumped into the Charlotte Convention Center's drainage system. Exhibitors and/or Decorators are responsible for the removal of all liquids other than water. Water service must be ordered for coolants, which are mixed on the show floor, if not ordered as part of booth service. Please contact the Convention Center for pricing on any service not listed in the service order form. All materials used for the connection of an exhibitor's equipment are purchased by and become the property of the exhibitor. Exhibitors are responsible for air dryers and/or water separators for the protection of their equipment. The Convention Center does not guarantee that airlines do not contain moisture or water.

Please Print

				Backline		
Name of Event						
Event Date	Booth No.					
Company Name		on the right to indicate the desired locations for	Left	BOOTH	Right	
Contact			Len	boom	night	
Telephone						
Fax				E. J. Mala		
Email Address				Front Aisle		
Address		Charlotte Convention Cer	nter			
City		c/o Smart City Networks				
State Zip		5795 W. Badura Ave Suite #110				
		Las Vegas, NV 89118				
Authorized by		Order Verification	Online O	Irders		
Print Name		888.446.6911	smartcit	y.com		
Date		Technical Questions	Email Or	rders to:		
		704.339.6700	csr@sm	artcity.com		
Check / Money Order \$						
		Charlotte Convention Cente	er Exhibit Floo	or Service Desk during event: 704	.339.6700	
		Orders must be received 2	1 days prior t	o show opening to be eligible for	advanced rate.	
			an power be r	e performed, a credit card numbe resold by show management, pro		





Exhibitor Company Name:			Show Name:			
Billing Company Name:			Show Dates:			
			/ / To / /			
Billing Company Address:			Incentive Order Deadline: 14 Days Prior to 1st Day of Show Move-in			/ Move-in
City, State / Country, Zip:			Booth / Room #:			
Contact:			Phone Number:			
			() -			
Contact Email:			Cell Nur	mber:		
On-Site Contact:			On-Site	Number:		
When your order is processed, yo	u will receive an email	with a link to S	mart Citv) - Network	s payment	portal.
	yment in full is require					•
With execution of this document the Customer h services and acknowledges full and complete ur	ereby authorizes Smart City to	provide services as	requested h	nerein, is au	thorized to requ	uest such
View complete Terms &	•			tc.aspx?	center=099	
Print Authorized Name Accepting Terms ar	nd Conditions:	Authorized Sign	ature Acce	pting Term	ns and Conditi	ions:
Dedicated Wired Internet	Premium High Spee	ed Wired Interne	et	Basic \	Wired Intern	et
Routers Allowed	No wired or wire			o wired	or wireless	routers
Connection speeds of 3Mbps and up	Shared Connection spe	eeds up to 10Mbps			on speeds up to	1.54Mbps
Required for:	Recommended for:	^	Recor	nmended f	for:	· ·
Web Casting	Wired Cyber Cat		•	Lingin		
HD Streaming	Social Media Fee		•	Surfing	g the Internet	
 Routers(wired or wireless) 	Multi Media Downloads					
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Includes 5 Static Public IP Addresses	Includes 1 Static Private	IP Address		orts 1 devi		
Includes 5 Static Public IP Addresses Wireless services a	Includes 1 Static Private re NOT included on this 1	IP Address form – please co	ntact us fo	r specific	rates	
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Network Security Declaration

Center: Charlotte CC (002) - NC

Show:

Company Name:

Booth / Room #:

Customer / Ref #: 2017 - 002 -

The Network Security Policy implemented for this Facility requires Customer(s) adherence to several necessary precautions in order for Smart City to maintain a healthy, viable network for all Customers. This declaration of compliance with the security requirements as noted herein is an acknowledgement of Smart City's filtering policies and must be completed, signed by an authorized Customer representative and mailed or faxed to Smart City prior to the requested network service(s) being activated for Customer's usage.

Network Security Policy:

Smart City requires that all devices directly or indirectly accessing Smart City's network(s) have the latest virus scan software, Windows® security updates, system patches, and any other technological precautions necessary to protect the Customer(s) and others from viruses, malicious programs, and other disruptive applications. Any device(s) which adversely impacts Smart City's network(s) may cause service interruptions to Customer(s) which can lead to disconnection of the Customer's equipment from the network(s), with or without prior notice at Smart City's sole discretion. The device(s) in question will remain disconnected until all issues are adequately resolved. All charges will apply and no refunds will be given. Additional charges may apply for trouble diagnosis and / or problem resolution.

Smart City has implemented filtering policies on all Internet routers. These filters block all inbound Internet Control Message Protocol (ICMP) -- Ping, Traceroute, etc. -- destined to any Smart City Network(s). Smart City understands that Ping and Traceroute are valuable troubleshooting tools; therefore Smart City's Policy does allow ICMP (Ping & Traceroute) packets sourced from any Smart City network(s).

Further, to avoid infection by common Internet worms (Nachi, MSBlaster, LoveSAN, etc.), Smart City has implemented similar filters on the following TCP and UDP port numbers: UDP – 137, 138, 402, 1434 and TCP – 135, 139, 402, 445, 4444.

Customers requiring inbound or outbound access to any of the filtered ports, should contact a Smart City customer service representative in advance of the event with details of the specific requirements so that Smart City may consider the potential of a customized alternative.

Each Customer's business is important to Smart City and with advanced and timely notification of a Customer's needs we are confident that we can provide network services that perform as expected for all clients.

- *** Please inform all show site personnel about the importance of Smart City's Network Security compliance issues ***
- *** Services are activated after Smart City is in receipt of this signed declaration of compliance with our network security requirements ***

Device(s) Operating System:		Total # of Devices Connecting to Smart City's Network::	Connecting to Smart		
Type of Anti-Virus Software Inst	alled:	ton 🗌 McAfee 🔲 Other:			
Virus Scan Last Updated:	Date	Security Updates Last Performed:	Date		
Are You Renting Computers?	Yes No	Rental Company Name:			
Rental Company Contact:		Contact Number:			

With execution of this document the Customer hereby attests that Customer provided equipment, which will be connected to Smart City's network(s) at the above noted Facility and Show / Event has been properly protected, contains anti-virus software, and the latest patches and security updates have been installed. Customer(s) also accepts the responsibility for the performance of Customer's equipment and understands the conditions placed on service delivery by this document as well as the potential that additional charges may be incurred should Customer's equipment be found to adversely impact Smart City's network(s) performance. The Customer acknowledges that this Network Security Declaration is part of the Customer Contract allowing Smart City to provide requested service(s) and is subject to change without notice.

Signature	Date	
Printed Name	Title	Л
5795 W. Badura Ave, Suite 110 • Las Vegas • Nevada 89118	• (888) 446-6911 • (702) 943-6087 • Fax (702) 943-6001	2 121

SmartCity

Floor Plan – Communications Cable

Center: Charlotte CC (002) - NC

Show:

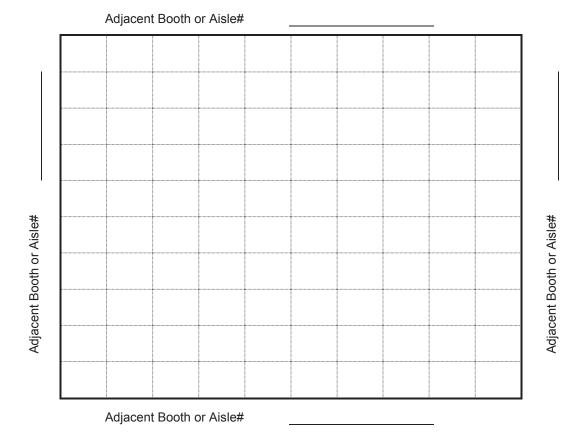
Company Name:

Booth / Room #:

Customer / Ref #: 2017 - 002 -

Voice and Data communications cabling. Smart City is the **exclusive installer** of Voice and Data communications cabling. Smart City provides cabling to booths, within booths (under carpet and flooring) and from booth-to-booth. Fiber Optic, twisted pair (Category 3, 5 and 6) and all other data and telecommunication cable fall under Smart City's area of expertise.

IMPORTANT!! Prior to installation of service, a complete floor plan is required. Please utilize this grid should you not have your own floor plan to send us. You may use a different floor plan for each service group (Telephone, Internet, etc.) or combine all services on one floor plan. For a floor plan to be considered complete it **must** include all the information listed below (Main Distribution Location "MDL", designated location of items within the booth, surrounding booths, scale-length and width).



X = Main Distribution Location (MDL) – The originating line(s) for service, whether from overhead, a floor pocket or a column, will be delivered to a "MDL" before being distributed within your booth. Example: Storage area, back of booth, etc. (unless specified, the default for the "MDL" will be the back of the booth or at Smart City's discretion, the most convenient location). All distribution of services to their final destination within the booth will originate from the "MDL". A per line move fee will apply to relocate services within your booth after they have been engineered and / or installed.

T = Location of Telephones, Fax lines or other telecommunications equipment "T".

I / H / PC / C = Location of primary Internet Service "I", Hubs "H", Patch Cables "PC" and / or Computers "C". For Smart City to perform your floor work, you will need to indicate the location of each item you want cabled. Make sure to order your floor work, hubs, and patch cables early and in advance of the show moving in.

Orientation = The Booth or Aisle #'s surrounding your booth. A minimum of one surrounding Booth or Aisle # is required (two or more would be more helpful) for Smart City to accurately install your services.

Size = Booth dimensions (example 10x10) ______. Scale = 1 Box is equal to ______ ft.

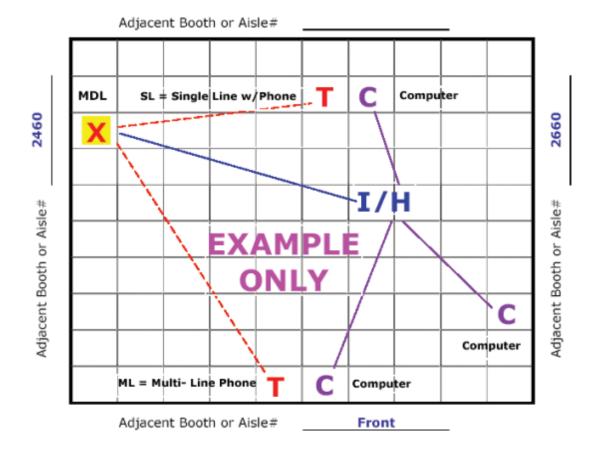


Floor Plan – Communications Cable

Center:	Charlotte CC (002) - NC	Company Name:	ABC EXAMPLE COMPANY
Show:	ABC EXAMPLE SHOW	Booth / Room #:	1234
		Customer / Ref #:	2017 - 002 - XXX - XXXX

Voice and Data communications cabling. Smart City is the exclusive installer of Voice and Data communications cabling. Smart City provides cabling to booths, within booths (under carpet and flooring) and from booth-to-booth. Fiber Optic, twisted pair (Category 3, 5 and 6) and all other data and telecommunication cable fall under Smart City's area of expertise.

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T = Location of Telephones, Fax lines or other telecommunications equipment "T".

I / H / PC / C = Location of primary Internet Service "I", Hubs "H", Patch Cables "PC" and / or Computers "C". For Smart City to perform your floor work, you will need to indicate the location of each item you want cabled. Make sure to order your floor work, hubs, and patch cables early and in advance of the show moving in.

Orientation = The Booth or Aisle #'s surrounding your booth. A minimum of one surrounding Booth or Aisle # is required (two or more would be more helpful) for Smart City to accurately install your services.

Size = Booth dimensions (example 10x10) 20 x 20 . Scale = 1 Box is equal to 2 ft.

